



MC No. 37, s. 2019

### MEMORANDUM CIRCULAR

TO : THE SENIOR DEPUTY ADMINISTRATOR, DEPUTY ADMINISTRATORS,  
DEPARTMENT MANAGERS, REGIONAL MANAGERS, PROJECT  
MANAGERS, DIVISION MANAGERS, AND ALL OTHERS CONCERNED

FROM : THE ADMINISTRATOR  
This Agency

SUBJECT : UPDATED AND EXPANDED SCOPE OF QUALITY MANAGEMENT  
SYSTEM (QMS) FOR CERTIFICATION TO ISO 9001:2015

In line with the efforts of the Agency to continually improve and expand the scope of its QMS in conformity with ISO 9001:2015 standard, the QMS scope is updated to read as:

**Provision of Irrigation Services through the Development, Construction, Operation, and Maintenance of Irrigation Systems** undertaken in all offices

This updated QMS scope supersedes part of the Memorandum Circular (MC) No. 20, s. 2018. However, the Quality Policy and Quality Objectives stated in the same shall remain in effect.

Furthermore, in compliance with Executive Order No. 605, s. 2007 and in line with the commitment of the Agency to the Governance Commission for Government-Owned or Controlled Corporations (GCG), the following offices will be applied for certification/recertification to ISO 9001:2015 standard this year 2019:

- Central Office<sup>for recertification</sup>
- Cordillera Administrative Region (CAR)
- Apayao Irrigation Management Office (IMO)
- Region I
- Pangasinan IMO
- Region II
- Isabela IMO
- Magat River Integrated Irrigation Systems (MARIIS) Head Office
- MARIIS Division 4
- Region III
- Bulacan-Aurora-Nueva Ecija (BANE) IMO
- Upper Pampanga Integrated Irrigation Systems (UPRIIS)-Head Office<sup>for recertification</sup>

- UPRIIS Division 3
- Cavite-Laguna-Batangas-Rizal-Quezon (CALABARZON) Region <sup>7</sup>for recertification
- Quezon IMO <sup>7</sup>for recertification
- Mindoro Or. & Occ., Marinduque, Romblon, Palawan (MIMAROPA) Region
- Mindoro Oriental-Marinduque-Romblon (MOMARO) IMO
- Region V
- Camarines Sur IMO
- Region VI
- Iloilo-Guimaras IMO
- Region VII
- Bohol-Cebu-Siquijor IMO
- Region VIII
- Leyte del Norte & del Sur-Biliran IMO
- Region IX
- Zamboanga del Sur IMO
- Region X
- Lanao del Norte-Misamis Occidental-Misamis Oriental-Camiguin Island (LAMISCA) IMO
- Region XI
- Davao del Norte IMO
- Region XII
- South Cotabato IMO
- Caraga Region
- Agusan del Norte-Surigao del Norte-Dinagat Island IMO (ASDI)

Offices are expected to perform all appropriate and necessary actions in preparation for the quality audit to be performed by a third-party certifying body.

All other issuances or parts thereof inconsistent with this Memorandum Circular are hereby repealed or amended accordingly.

  
 GEN RICARDO R. VISAYA (Ret)

Date: 05-15-19



Republika ng Pilipinas  
**National Irrigation Administration**  
(Pambansang Pangasiwaan ng Patubig)  
Lungsod ng Quezon

Office Address: National Government Center  
EDSA, Diliman, Quezon City, Philippines  
Telephone Nos.: (02) 929-8071 to 78  
Website: www.nia.gov.ph

Telefax No. (632) 926-9343  
TIN No. 050-916-415

MC No. 20 s. 2018

**MEMORANDUM CIRCULAR**

**TO : THE SENIOR DEPUTY ADMINISTRATOR, DEPUTY ADMINISTRATORS, REGIONAL/OPERATIONS/PROJECT/ DEPARTMENT/IRRIGATION MANAGEMENT OFFICE (IMO) MANAGERS AND OTHERS CONCERNED**


**FROM : THE ADMINISTRATOR  
This Agency**

**SUBJECT : QUALITY POLICY, QUALITY OBJECTIVES AND SCOPE FOR ISO 9001:2015 QUALITY MANAGEMENT SYSTEM**

The National Irrigation Administration has updated the Agency's Quality Policy, Quality Objectives and Scope for the immediate compliance of requirements on ISO 9001:2015 Quality Management System (QMS) implementation, with the approval of NIA Board under Board Resolution No. 8521-18, s. 2018.

You are hereby directed to adopt this update in your respective offices and in all documentations, such as in the improvement of Quality Manual under ISO 9001:2015. (Refer to Annex A).

For compliance.

  
**GEN RICARDO R VISAYA (Ret)**

Date: 6a-27 2018

### QUALITY POLICY

We commit to provide efficient, effective, and sustainable irrigation services aimed towards the highest satisfaction of the Filipino farmers.

We strive for the attainment of our strategic themes of Technical and Operational Excellence, and Good Governance through Partnership with the farmers and other relevant interested parties.

We abide with applicable legal and international requirements.

We remain dedicated to the core values of Commitment, Integrity and Professionalism, to continually improve the NIA's Quality Management System.

### QUALITY OBJECTIVES

1. Increased Irrigated Areas Contributing to Agricultural Productivity;
2. Attain Satisfaction of Farmers;
3. Improve Planning, Design and Implementation of Irrigation and Multi-purpose Projects to be Climate Change Adaptive;
4. Ensure Efficient and Effective Operation and Maintenance of Irrigation Systems;
5. Improve Budget Utilization and Revenue Generation from non-irrigation sources;
6. Adopt a Results-Based Performance Culture; and
7. Improve Management Information Systems and Processes.

### QMS SCOPE

NIA adopts a Quality Management System that covers the *"Provision of Irrigation Services through the Development, Construction, Operation and Maintenance of Irrigation Systems"* undertaken in the Central Office (CO), Upper Pampanga River Integrated Irrigation Systems (UPRIIS) Head Office, Region IV-A Regional Office (RO), and Quezon Irrigation Management Office (IMO).

The Provinces covered by UPRIIS consists mostly of the whole Nueva Ecija Province and parts of Pampanga, Bulacan, and Tarlac. The main source of water supply for UPRIIS is the Pantabangan Dam. The main base of operations for UPRIIS is located at Maharlika Highway, Cabanatuan City, Nueva Ecija.

Region IV-A consists of five provinces, Cavite, Laguna, Batangas, Rizal and Quezon, also known as Calabarzon. Region IV-A has a jurisdiction on Laguna-Rizal IMO, Cavite-Batangas IMO and Quezon IMO.

X X X X X